

**ATTENTION:** Installer please leave these Instructions with the homeowner.

**DV Refacing Screen  
For Direct Vent Gas Fireplaces  
Installation & Operation Instructions**



# Installation Instructions

## PARTS INCLUDED FOR INSTALLATION:

- 4 or 6 Rare Earth Heat Resistant Magnets (Most DV ReFace Enclosures use 4 magnets. Larger sizes use 6 magnets.)



Figure 1

### ⚠ PLEASE NOTE:

Your CMC ReFace Screen must be installed and adjusted correctly. Please read and follow the installation instructions carefully. If you do not feel confident that you are equipped to complete the installation properly please contact Fireplace Doors Online.

### If you have questions:

Please contact Fireplace Doors Online before proceeding with installation.

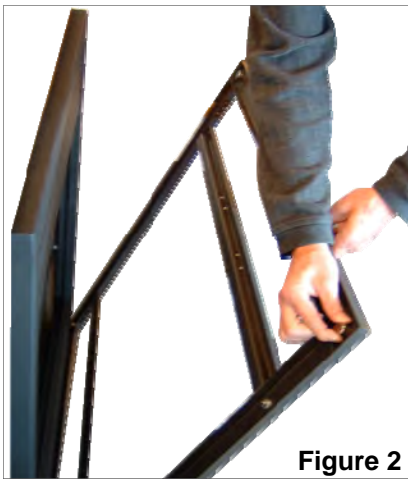


Figure 2

## INSTALLATION:

- Carefully unpack the DV ReFace Screen.
- Remove protective plastic film from polished metal overlay or trim if so equipped.
- Remove operating screens or screen doors from the DV ReFace Screen, if so equipped, to prevent damage to the screens and to the DV ReFace finish.
  - Set the screens aside in a safe place.
- **NOTE:** Not all DV ReFace Screens have removable screens. Do not try to remove fixed screens.
- Remove the louvers from the DV ReFace Screen, if so equipped, by gently pushing on the louvers from the back of the frame. Use care not to drop the louvers.
  - Set the louvers aside in a safe place.
- Align the DV ReFace Screen with the bottom of the DV-Gas Fireplace. Note where the DV ReFace frame lines up with the DV-Fireplace frame. **(Figure 1)**
- Align the Rare Earth Magnets on the back of DV ReFace Screen frame. Place the magnets where they will fully contact the DV-Fireplace frame. **(Figure 2)**

### ⚠ **Handle the magnets carefully!**

They are very strong and can easily pinch fingers.

**NOTE:** The Magnets must make full contact with the metal DV-Fireplace frame and the DV ReFace Screen must lay perfectly flat against the fireplace frame.

**NOTE:** The DV-Fireplace frame must be clean and free from dirt, oil, plaster, grout, or any other contaminant. The DV ReFace Screen could come loose from the fireplace if the mounting surface is not properly and thoroughly cleaned.

- Carefully install the DV ReFace Screen on the DV-Fireplace. **(Figure 3)**

⚠ **CAUTION:** Keep fingers from between DV ReFace and the DV-Fireplace.

- Check that the DV ReFace Screen is aligned flat, plumb, and square.
- Replace the louver (s) in the DV ReFace Screen if so equipped.
- Replace the screen or screen doors in the DV ReFace if so equipped.

**NOTE:** Failure to align the DV ReFace Screen properly may result in damage directly attributable to improper installation.



Figure 3



Figure 4



Figure 5



Figure 6



Figure 7

**⚠ CAUTION:** Do not use your Direct Vent Gas Fireplace with a DV ReFace Screen installed until you read and completely understand the Installation & Operating Instructions that follow. If you have any questions or concerns, please contact Fireplace Doors Online before proceeding.

## **GENERAL SAFEGUARDS:**

- Excessive heat can cause damage to the DV ReFace Screen. A continuous gas fire in the Direct Vent Gas Fireplace may cause discoloration or more serious damage to the DV ReFace finishes. If discoloration of the finish is noticed contact you FDO for advice. This type of damage, caused by over-heating, is considered abuse and is not covered by warranty.

## **OPERATION:**

- CMC DV ReFace Screens come in a wide variety of configurations; from classic freestanding screen styles to many more elaborate designs and configurations. They differ primarily in how the operator gains access to the Direct Vent Fireplace controls. Most, if not all, Direct Vent Fireplaces are controlled by a thermostat that turns the gas fire on and off according to room temperature. Access to the fireplace controls is not necessary under most circumstances. The DV Reface Screen remains in place until maintenance or cleaning is needed.
- To access the DV-Fireplace controls when a freestanding style DV ReFace Screen (**Figure 4**) is installed it will be necessary to remove the entire screen and set it aside. Since the screen is self-supporting on legs, it may need only two magnets at the top to secure it to the DV-Fireplace making removal easier. If the fireplace blower should cause a rattle or vibration, install the remaining magnets.
- The Artisan style DV ReFace Screen (**Figure 5**) lifts off easily, leaving the frame attached to the DV-Fireplace. Use all four magnets to keep the frame secure.
- DV Reface Screens equipped with operating doors (**Figure 6**) allow access to the DV-Fireplace louvers and controls by simply opening the doors. The screen doors can easily be removed and set aside if necessary. Use all four magnets to keep the frame secure.
- The Craftsman style DV ReFace screen (**Figure 7**) is heavier than some other styles. The Craftsman style screen pictured was ordered with a one-piece door that opens in one direction rather than the typical two door configuration. Such a door is heavier than most and might need additional magnets at the top to keep the frame secure to the DV-Fireplace. If any DV ReFace Screen shows signs that it is not secure to the DV-Fireplace contact FDO immediately.

## **MAINTENANCE:**

**⚠ CAUTION:** The DV ReFace Screen and the Direct Vent Gas Fireplace must be at room temperature before cleaning. The DV-Fireplace could come on at any time should the thermostat call for heat. Turn the thermostat temperature down or off to prevent the DV-Fireplace from coming on unexpectedly during maintenance.

- Inspect the convection louvers and/or screens for any build-up of household dust on a regular basis. Household dust, pet hair, and the like will be drawn to the screen by the blower built into the DV-Fireplace. Clean the louvers and/or screens immediately if any build-up is evident. A standard soft brush attachment on a vacuum cleaner is recommended.

**⚠ IMPORTANT:** Failure to keep the louvers and/or screens clean can impede the air flow through the convection chambers of the DV-Fireplace, reducing the overall heating efficiency, and could cause dangerous overheating.

- CMC uses high quality, heat resistant Powder Coat and solid polished metal finishes on DV ReFace Screens. These types of finish requires only an occasional wipe with a damp cloth to maintain the factory finish. A mild household cleaner may be used if necessary. Do not use cleaners that contain ammonia. Do not use harsh, strong, or abrasive cleaners. Do not use metal polish.



## **A WORD ABOUT FIREPLACE SAFETY:**

CMC DV ReFace Screens are often purchased for their looks alone. A basic black DV-Fireplace can be transformed in just minutes. A variety of colors, styles, and design options are available to complement your home decor.

Even more important, DV ReFace Screens provide a safety barrier. The screens and the frame provide an air space between the operator and the hot viewing glass. Recently a new standard has been agreed upon that will require manufacturers of Direct Vent Gas Fireplaces to provide a safety screen in front of the glass on all new models. The new standard does not address the hundreds of thousands of Direct Vent Gas fireplaces that are already installed.

Keeping your DV ReFace Screens installed and closed will help prevent accidents. Because most DV-Fireplaces are controlled by a thermostat, they can come on at any time. Children and/or guests who are not familiar with the DV-Fireplace may be startled or accidentally come in contact with very hot surfaces if the screens are not in place.

So make your guests aware of your DV-Fireplace, educate children, keep those screens closed...

...and thank you for choosing Custom Metal Company.

### **Five Year Limited Warranty for DV ReFace Screen**

Custom Metal Comp. warrants its DV ReFace Screens to be free from defects in metal materials or workmanship, under normal use and conditions of service, for a period of five (5) years, subject to the limitations outlined below. This warranty is non-transferable and is extended exclusively for the benefit of the original purchaser beginning on the original date of retail sale. Custom Metal Comp. will, at its option, repair or replace any part that fails due to a defect in materials or workmanship at no charge (exclusive of freight) subject to the limitations of this warranty.

This warranty covers repair or replacement of parts only and applies exclusively to products purchased for consumer use. This warranty does not cover damage caused by transportation and/or handling or which results from alteration, accident, misuse, abuse, or improper installation. It also makes no warranty as to maximum temperature and stresses which may cause discoloration of metal finishes, distortion of metal parts, glass breakage, or damage to electrical components.

This warranty constitutes the entire warranty with respect to Custom Metal Comp. and/or its products. Custom Metal Comp. shall not be liable for consequential or indirect damages which are caused by defects in its product, by its repair or replacement. Custom Metal Comp. makes no other warranty, expressed or implied, including any warranty of merchantability, or warranty of fitness for a particular purpose. Implied warranties of merchantability and fitness for a particular purpose which may arise under state law are also limited in duration to five years from the original purchase of this product. Some states do not allow such limitations, in which case this limitation may not apply. The consumer may have other rights that vary from state to state.

If, during the warranty period, a product covered under this warranty proves to be defective in material or workmanship, a claim for warranty service should be made through your authorized CMC Fireplace Dealer. Proof of purchase will be required. The authorized dealer will procure replacement parts and/or contact Custom Metal Comp. if additional service is deemed necessary.

If you have questions about your product or the terms of your warranty please contact:

Custom Metal Comp. - 21701 RT 6 - Warren, PA 16365

When applying for warranty replacement, or ordering replacement parts, always specify the type of product, the color, the height, and width. Describe the damaged or defective part in detail. Please provide digital pictures if possible.