



WARRANTY

In the unlikely event of a problem occurring due to a manufacturing defect within twenty-four months (24) from the date of purchase of the appliance, parts will be supplied for repair or the product will be replaced free of charge. Repair or replacement is at the option of Modern Flames. Labor is covered for twelve months (12) from the date of purchase.

Defects must be brought to the attention of Modern Flames Technical Service Department. Contact information below. Please have proof of purchase, model number, and serial number available when calling. Limited warranty requires proof of purchase of the product.

Phone: 877-246-9353

Fax: 602-243-6523

Email: Customerservice@modernflames.com

Address 3515 E. Atlanta Ave. Phoenix, AZ 85040

WHAT THIS LIMITED WARRANTY DOES NOT COVER

This warranty does not cover consumable items such as bulbs and fuses which have a limited lifespan.

This warranty does not cover product that has been altered in any way or that has been installed incorrectly. This warranty does not apply to defects resulting from misuse, abuse, neglect, poor handling, or operation with an incorrect power source.