

# WARRANTY

Empire Comfort Systems Inc. warrants this space heating product to be free from defects at the time of purchase and for the periods specified below. Space heating products must be installed by a qualified technician and must be maintained and operated safely, in accordance with the instructions in the owner's manual. This warranty applies to the original purchaser only and is not transferable. All warranty repairs must be accomplished by a qualified gas appliance technician.

## **Limited Ten-Year Parts Warranty – Combustion Chamber**

Empire promises to the owner that if the combustion chamber (see parts list) fails because of defective workmanship or material within ten years from the date of purchase, Empire will repair or replace at Empire's option.

## **Limited Three-Year Parts Warranty – All Other Components**

(Except Remote Controls, Accessories and Replacement Parts)

Should any part fail because of defective workmanship or material within three years from the date of purchase, Empire will repair or replace at Empire's option.

## **Limited One-Year Parts Warranty – Remote Controls, Accessories, and Parts**

Should any remote control, accessory, or other part fail because of defective workmanship within one year from the date of purchase, Empire will repair or replace at Empire's option.

## **Duties of the Owner**

The appliance must be installed by a qualified installer and operated in accordance with the instructions furnished with the appliance. A bill of sale, cancelled check, or payment record should be kept to verify purchase date and establish warranty period. Ready access to the appliance for service.

## **What Is Not Covered**

Damages that might result from the use, misuse, or improper installation of this appliance.

Travel, diagnostic costs and freight charges on warranted parts to and from the factory.

Claims that do not involve defective workmanship or materials.

Unauthorized service or parts replacements.

Removal and reinstallation cost.

Inoperable due to improper or lack of maintenance.

## **How To Get Service**

To make a claim under this warranty, please have your receipt available and contact your installing dealer. Provide the dealer with the model number, serial number, type of gas, and purchase verification. The installing dealer is responsible for providing service and will contact the factory to initiate any warranted parts replacements. Empire will make replacement parts available at the factory. Shipping expenses are not covered.

If, after contacting your Empire dealer, service received has not been satisfactory, contact: Consumer Relations Department, Empire Comfort Systems Inc., PO Box 529, Belleville, Illinois 62222, or send an e-mail to [info@empirecomfort.com](mailto:info@empirecomfort.com) with "Consumer Relations" in the subject line.

## **Your Rights Under State Law**

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.